

# What would Surrey Police do with an additional 17 officers, or extra time valued at £1,103,285?



## THE 17 FTE / £1.1M OPPORTUNITY

Over the last 10 years, OoCRs have been in steady decline, whilst the Court backlog has risen to record levels. Using OoCR data published by Transform Justice & court preparation workload calculations from Durham police we believe that each case diverted from court using Make Time Count saves your force approximately 20 hours. Nationally we estimate police savings to be almost £100m. Given your current profile, we estimate the savings for your force to be **17 FTEs or £1.1m**

## HOW YOUR FORCE COMPARES

Your force sits **24th** in the overall OoCR rankings, down from **1st** in 2023. 64% of your caseload goes to court. OoCRs account for only 5%. Of the 5 forces with the highest OoCR usage, **only 50%** are sent to court

Estimated workload for 4,986 court cases = **204,426 hours, 174 FTEs or £11.3m**  
Workload for 387 OoCRs = **8,127 hours, 07 FTEs or £0.45m**  
This gives a total workload = **212,553 hours, 181 FTEs or £11.75m**

**Current Rank: 24<sup>th</sup>** Down from 1st in 2023

## WHAT YOU COULD ACHIEVE

Using Make Time Count's eligibility screening tool, assume an **additional 20%** of the court caseload are resolved swiftly using OoCRs, that's only 83 extra per month. Our unique end to end platform minimises the admin overhead of OoCRs, enabling officers to quickly assess criminogenic needs and refer user to local partners. All follow-ups are handled by the platform. Further mitigating staff overhead.

Revised workload for 3,989 court cases = **163,541 hours, 139 FTEs or £9.01m**  
Workload for 1384 OoCRs = **29,068 hours, 25 FTEs or £1.61m**  
This gives a total workload = **192,601 hours, 164 FTEs or £10.6m**

**New Rank: 4<sup>th</sup>** Using Make Time Count

## CASE STUDY

Since 2023, Make Time Count has been actively deployed across one of the UK's largest police forces to manage their out of court resolutions. In addition, we have expanded our support across additional key areas of their program delivery including drug testing on arrest and youth offending.

In this time, they have gone from being ranked **37th** nationally to **14th** & climbing. We estimate, they have diverted upwards of 1000+ cases from court :

Overall annual saving estimate = **19,463 hours, 17FTEs or £1.08m**

2023 **37<sup>th</sup>** +23 places 2025 **14<sup>th</sup>**

=  or **£1.1m**

## BENEFITS OF USING MTC

Make Time Count has been working with forces and the Home Office since 2020 on OoCR technology, process and operating model solutions. In a 2025 Home Office report from ACE (Accelerated Capability Environment), our platform was highlighted as the only end-to-end solution available.

1

### Co-designed & Co-Built with 5 forces

For Police, by Police  
Built in collaboration with Kent, MET, BTP, Leics & City over 2 years as part of a NPCC sponsored initiative.

2

### Evidence based, operationally tested

Digital process based on best practice, operational research and shadowing actual diversion trial in London. Now live with 1000s or active users.

3

### Multiple award winning Platform

Two Police STAR grants, 3x InnovateUK SMART grants, Government Innovation of the Year & Web Dev of the year award.

1. £65,000 loaded cost per officer. 1175 productive hours per annum

To learn how we can support the implementation or acceleration of your OoCR programme, contact us at [hello@maketimecount.today](mailto:hello@maketimecount.today)

